

9M 2018 Results

Resilient results in challenging market conditions

November 5, 2018

b DUFRY

Legal Disclaimer

Information in this presentation may involve guidance, expectations, beliefs, plans, intentions or strategies regarding the future. These forward-looking statements involve risks and uncertainties. All forward-looking statements included in this release are based on information available to Dufry AG (the "Company") as of the date of this release, and we assume no duty to update any such forward-looking statements. Factors that could affect the Company's forward-looking statements include, among other things: global GDP trends, competition in the markets in which the Company operates, unfavorable changes in airline passenger traffic, unfavorable changes in taxation and restrictions on the duty-free sale in countries where the company operates.

This presentation does not constitute an offer to sell or the solicitation of an offer to buy securities, and shall not constitute an offer, solicitation or sale in any jurisdiction in which such an offer, solicitation or sale would be unlawful prior to registration or qualification under the securities laws of that jurisdiction. There can be no assurance that any transaction will be pursued or consummated. AGENDA

1.9M 2018 operational performance

2. Financials

Andreas Schneiter

3. Conclusion

Julián Díaz

Julián Díaz



9M 2018 operational performance

Operational highlights 9M 2018

•

•

.

•

Resilient results despite challenging situation in Q3

Margin expansion despite growth slowdown in Q3

BOM efficiencies reflected earlier than expected

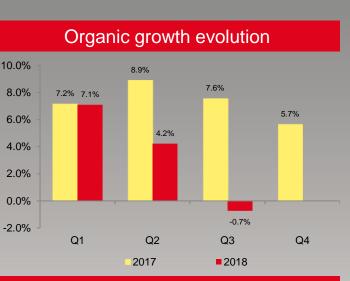
- Turnover increased by 4.6% to CHF 6,560.7 million
- Organic growth of +3.1% in the nine months of 2018
 - Organic growth excluding Spain, Brazil and Argentina: Q3 +2.8% and 9M +6.0%
- Shop development plan ongoing as expected
 - 18,300 m² of retail space opened across 127 shops, through new openings and expansions
 - 27,700 m² of commercial area refurbished in 59 shops
 - Contracts signed that will add 16,100 m² to the portfolio in the remainder of 2018 and 2019
 - Gross profit margin expands by 50 bps to 59.9% from 59.4% in 9M 2017
- EBITDA margin expands by 40 bps to 12.3% from 11.9% in 9M 2017
 - EBITDA grows by 8.5% and reaches CHF 806.5 million
- Resilient Cash Flow generation with free cash flow increasing by 33.1% and equity free cash flow by 59.1%
- Cash EPS increase by 4.5% to CHF 6.07 in 9M 2018
- Acceleration of the Business Operating Model implementation
 - CHF 33.0 million already reflected in the 9M results
 - Around CHF 40 million of efficiencies expected to be reflected in FY 2018 in total
 - Remaining CHF 10 million BOM efficiencies to come in 2019
 - CHF 400 million share buyback completed by October 31st

Organic growth

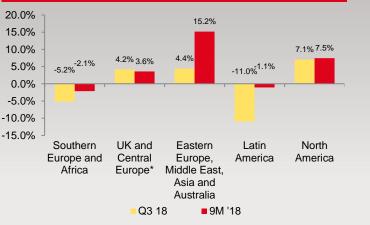
Slowdown in Q3 leads organic growth to negative territory

Resilient performance given market conditions

Fundamentals of the business still strong







- Solid turnover growth of 4.6% in the 9M 2018
 - Organic growth of 3.1%
 - Organic growth excluding Spain,
 Brazil and Argentina resulting in
 +2.8% in Q3 and +6.0% for the 9M
- In the third quarter organic growth slowed to -0.7%
 - Good performance in most of Europe and North America
 - Slowdown in Spain and South America
 - Lower growth although still positive in Middle East and Asia, due to the higher comparatives
 - Lower contribution from net new concessions due to the annualization of openings

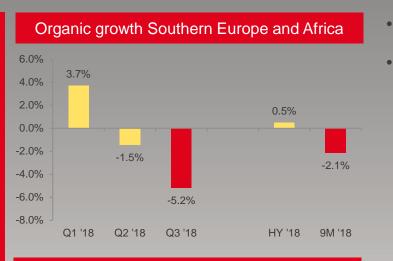
^{*}Excluding the closing of Geneva. Including such impact, organic growth was +0.2% and -0.7% in Q3 and 9M respectively.

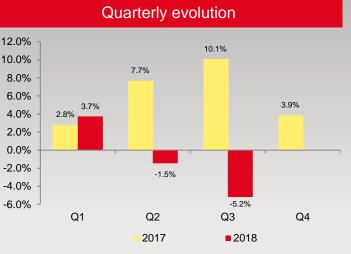
Division Southern Europe and Africa

Slowdown in the division driven by high comps and Spain

Turkey and Greece benefited from change in tourism

Other operations in the division performed well



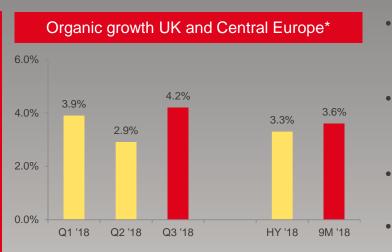


- High comparison base in Q3 2017
- Slower performance in Spain
 - Strong growth in tourism in the last 5 years came to a halt in 2018; flat in 2018 YTD and -2% in Q3
 - Unfavorable mix of tourists with lower spend per passenger
 - Action plan initiated in 5 regional airports aiming reignite growth
- Turkey and to a lesser extent Greece, partially benefited from the shift of tourists from Spain, but not enough the offset the Spanish impact
- Italy, France and Malta all continued with good organic growth

Division UK and Central Europe

Acceleration of organic growth in Division 2 driven by the UK

UK benefits from store refurbishments and marketing initiatives



*Excluding the closing of Geneva. Including such impact, organic growth was +0.2% and -0.7% in Q3 and 9M respectively.

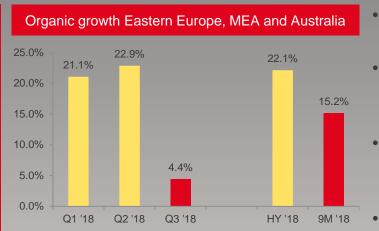
- Organic growth excluding the loss of Geneva of 3.6%, which annualized in October
- Acceleration of growth in UK, benefited by refurbished stores and marketing initiatives
- Solid performance in Switzerland ex-Geneva
- Positive performance in Sweden

Division Eastern Europe, MEA and Australia

Lower growth in Q3 due to high comparables

Middle East still performing well

Australia continues with double digit growth



- Lower organic growth due to the high comparatives
- In Eastern Europe: Russia was positive, while Bulgaria, Serbia and Armenia had good growth
- Middle East: double digit growth in most operations (Jordan, Kuwait and India), while Sharjah also saw good growth
- Asia with lower growth due to higher comparatives, but still solid
- Australia continues with strong doubledigit performance driven by the full renovation of the stores

Performance in Latin America mainly affected by Brazil and Argentina

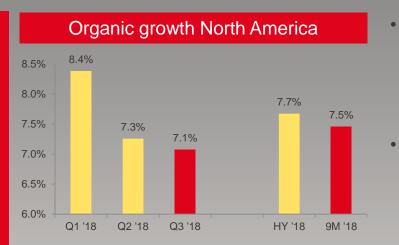
Central America performing well



- Central America including the Caribbean: strong performance, especially in the cruise channel, with high double-digits growth
- Mexico was flat in the third quarter after a strong H1 2018
- South America: deterioration in most locations due to the devaluation of local currencies versus the USD, specially in Brazil and Argentina.

Cruise channel with double digit growth Ongoing strong performance in North America continues

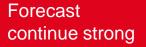
Good contribution of net new concessions

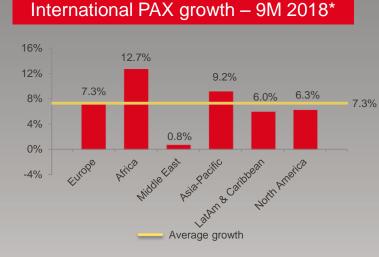


- Performance remained strong in the division with strong like-for-like growth supported by healthy passenger numbers and good contribution from net new concessions
- 36 stores opened across several operations adding 3,500 m²

Global passenger growth remains strong

Healthy international PAX growth





International PAX growth forecast				
	2018	2019	2020	
Europe	8.2%	7.1%	5.1%	
Africa	11.2%	5.8%	3.2%	
Asia/Pacific	9.2%	7.4%	7.1%	
Middle East	3.6%	5.5%	4.9%	
LatAm/Caribbean	5.4%	4.7%	4.9%	
North America	5.8%	6.3%	5.0%	
World in total	7.8%	6.8%	5.5%	
Source: Air4casts (01/11/2018)				

Source: ACI * Until June 2018

- Overall positive passenger growth in 9M 2018
 - Passenger growth at Dufry operations lower, mainly due to limited exposure to Asia
- Passenger growth expectations for next years show strong, continued growth in all regions

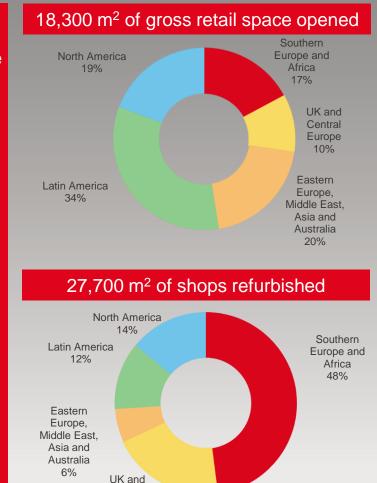
PAX = Passengers

Dufry has opened 18,300 m² of gross retail space in 9M 2018

18,300 m² of gross retail space opened in 9M 2018

27,700 m² of retail space refurbished in 9M 2018

447,222 m² of retail space operated in total



Central Europe 20%

- Madrid: 4 new stores (500 m²)
- MTR Hong Kong: 3 new stores (1,500 m²)
- Malaysia: 1 new store (1,100 m²)
- Cruise: 13 new ships/41 stores (3,900 m²)
- Several locations in North America: 36 new stores (3,500 m²)

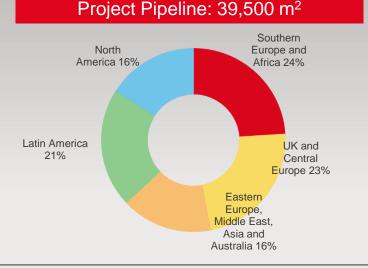
- Malaga: 3 stores (2,900 m²)
- Heathrow T3: New generation store (2,500 m²)
- Glasgow: Main store (1,400 m²)
- Bali: 2 stores (1,800 m²)
- Cancun T3: New generation store (1,800 m²)

16,100 m² of signed space to be opened in 2018/19

16,100 m² of signed space to be opened in 2018/19

39,500 m² of retail space in the pipeline





- Perth (Australia): 4 stores (2,700 m²)
- Kuwait, New Jazeera terminal: 12 stores (1,400 m²)
- Philadelphia (USA): 10 stores (900 m²)
- Pulkovo (Russia): 1 store (900 m²)
- Santiago (Chile): 2 stores (700 m²)
- Boston (USA): 10 stores (700 m²)
- Pipeline includes projects Dufry is currently actively working on
- Most opportunities in divisions Southern Europe and Africa as well as UK and Central Europe
- Opportunities across different channels

Business Operating Model (BOM) implementation on track

BOM roll out ahead of schedule ٠

۲

٠

•

First efficiencies of around CHF 40 million expected for FY 2018

- Business operating model (BOM) implementation ahead of plan
 - Currently being implemented in Europe, Middle East, Australia and Central America
 - BOM launched in 46 countries in total; of which already 23 received first certification and 11 passed second certification
- Expected efficiencies of CHF 50 million; of which around CHF 40 million for FY 2018, thus considerably higher than the CHF 26 million forecasted before
 - BOM implementation delivers first efficiencies in 9M 2018
- Scope of the business operating model:
 - Focus on standardization across the Group
 - IT systems (ERP)
 - Organization
 - Process and procedures
 - Supply Chain
 - · Leverage full buying and logistics scale
 - Advertising & promotion;
 - Masterdata / Global catalogue homogenization
 - Global implementation of E-Motion
 - Strengthened role of divisions through division BOM implementation teams



Basic dividend of CHF 3.75 for 2017 business year

Share buy back program of up to CHF 400 million fully executed

Dufry Shareholder Cash Returns by 9M 2018

Dividend for 2017 business year

- Cash dividend of CHF 3.75 per share for 2017 business year paid on May 17, 2018
- Total dividend payment of CHF 198.7 million
- For future years at least same level as previous year reaching at least CHF 200 million
- Target sustainable return to shareholders of 40% of cash net earnings

Share buyback program of up to CHF 400 million fully executed

- Share buy back program
 - Share buy back for up to CHF 400 million, launched May 11, 2018
 - Program completed by 31st October
 - Total purchased:
 - CHF 401.9 million
 - 3,304,541 shares
 - Intention to cancel shares bought back

Update on Dufry Digital Strategy

Initiatives

E-Motion strategy focused on driving sales

Ongoing roll-out
and extension of
in-shop and
online services
for customers

Core	fun	ctic	nal	HH	6 5
	Iun	ouic	na		00

Reserve & Collect (E-Commerce)	Online site • Content management / RED integration / Customer Service Online assortment Online Payments Reserve & Collect (Pick-up on departures/arrivals)
RED by Dufry (loyalty programme)	 Earn & burn startegy Personalized benefits depending on traveler profile Awareness in-store
Sales Tablet	Mobile payments and training resourcesPersonalization engine (cross & up sell)
Social Media & Forum	Connection to airport's and brand's social channelsContent aggregator and reputation management
New Generation Store (NGS)	 New Generation Stores – «experienced based stores» Self-check-out at stores Plug & Play solution

E-Motion execution update by September 2018

- Launch of NGS stores during 2017: Melbourne, Madrid, Cancun T4, Zurich; London Heathrow T3 opened in Q1 and Cancun T3 opened in Q3 2018; Buenos Aires and Amman for 2019
- Strengthen communication of brand stories, novelties, exclusives, ongoing etc.
- Reserve & Collect launched in 21 countries and 81 airports to be further extended by FY. In 2018 further increase catalogue relevancy, value proposition and user experience
- CRM and RED by Dufry present in 36 countries and 160 airports, global roll-out plan
- In Social Media deployment of FORUM; increase content support from brands and paid campaigns
- Roll-out of sales tablet for shop floor employees executed in 14 countries across 40 stores



Turnover growth

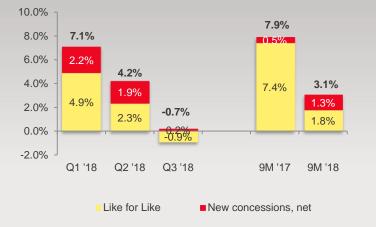
Organic growth reaches 3.1% in 9M 2018

Organic growth turns negative in Q3 with -0.7%

Very strong comparatives in 2017

Growth components									
	Q1 '17	Q2 '17	Q3 '17	Q4 '17	Q1 '18	Q2 '18	Q3 '18	9M '17	9M '18
Like for Like	7.2%	8.7%	6.4%	5.5%	4.9%	2.3%	-0.9%	7.4%	1.8%
New concessions, net	0.0%	0.2%	1.2%	0.2%	2.2%	1.9%	0.2%	0.5%	1.3%
Organic growth	7.2%	8.9%	7.6%	5.7%	7.1%	4.2%	-0.7%	7.9%	3.1%
Changes in scope	-0.6%	-0.5%	0.0%	0.0%	0.0%	0.0%	0.0%	-0.3%	0.0%
Growth in constant FX	6.6%	8.4%	7.6%	5.7%	7.1%	4.2%	-0.7%	7.6%	3.1%
FX impact	-1.9%	-1.6%	0.5%	2.3%	-0.5%	3.5%	1.3%	-0.9%	1.5%
Reported Growth	4.7%	6.8%	8.1%	7.9%	6.6%	7.7%	0.6%	6.7%	4.6%

Organic growth evolution



Organic growth by division 9M'18



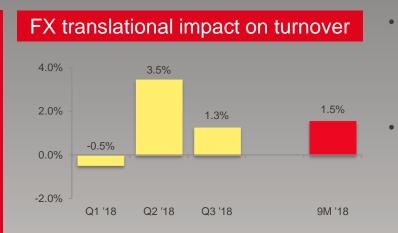
DUFRY

FX impact

FX impact positive in Q3 and 9M 2018

Q4 FX effect expected to be negative but expected to return positive for FY 2018

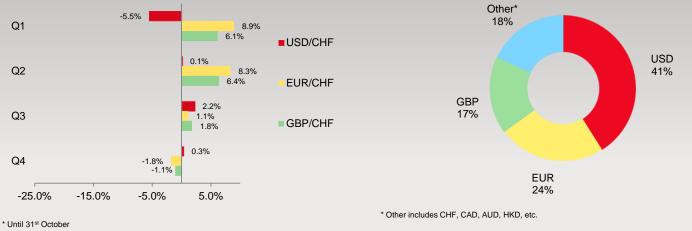
Main currencies are the USD Dollar, Euro and Pounds



- Translational FX turned positive since Q2 2018 due to weakening of the CHF against all major currencies
- At current rates, translational FX impact to turn negative in Q4 2018 but still to be positive in FY 2018

Turnover by currency 9M'18

Main currencies development



^ው DUFRY

Income statement 9M 2018

Strong turnover growth driven by organic growth

EBITDA margin improved by 40 bps

Income tax increase driven by non-cash deferred taxes

Income statement 9M 2018					
(CHF million)	9M 2018	%	9M 2017	%	
Turnover	6,560.7	100.0%	6,270.5	100.0%	
Gross profit	3,932.4	59.9%	3,726.4	59.4%	
Concession fees	(1,843.3)	-28.1%	(1,741.2)	-27.8%	
Personnel expenses	(883.2)	-13.5%	(844.7)	-13.5%	
Other expenses	(402.4)	-6.1%	(394.5)	-6.3%	
Share of results of associates	3.0	0.0%	(2.4)	0.0%	
EBITDA ⁽¹⁾	806.5	12.3%	743.6	11.9%	
Depreciation & impairment of PP&E	(141.2)	-2.2%	(120.7)	-1.9%	
Amortization & impairment of intangibles	(278.2)	-4.2%	(268.3)	-4.3%	
Linearization	(27.2)	-0.4%	(35.1)	-0.6%	
Other operational result	(31.7)	-0.5%	(27.5)	-0.4%	
EBIT	328.2	5.0%	292.0	4.7%	
Financial result	(99.4)	-1.5%	(132.9)	-2.1%	
EBT	228.8	3.5%	159.1	2.5%	
Income taxes	(92.4)	-1.4%	(37.1)	-0.6%	
Net Earnings	136.4	2.1%	122.0	1.9%	
Non-controlling interests	48.9	0.7%	37.3	0.6%	
Net Earnings to equity holders	87.5	1.3%	84.7	1.4%	
Acquisition-related amortization	231.6		227.6		
Cash Net Earnings	319.1	4.9%	312.3	5.0%	
(1) Before other operational results					

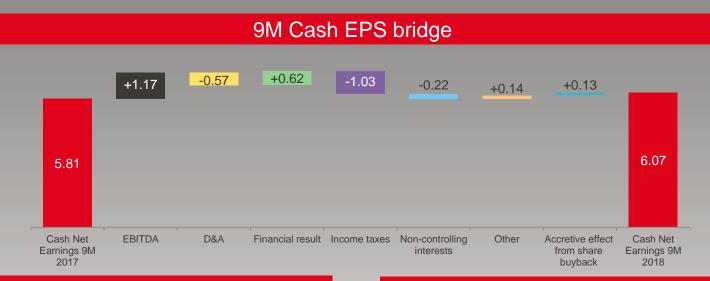
(1) Before other operational results

Cash EPS – ongoing positive evolution

Cash EPS grew by 4.5%, reaching CHF 6.07 compared to CHF 5.81 in the 9M 2017

Growth would be higher, wasn't for the non-cash additional tax charge

Share buyback provides additional accretion reaching 8.1% in total



Cash EPS Evolution



Cash EPS analysis

(CHF million)	9M 2018	9M 2017
Net earnings to equity holders	87.5	84.7
Acquisition-related amortization	231.6	227.6
Cash net earnings	319.1	312.3
Weighted number of shares (m)	52.5	53.8
Cash EPS (CHF)	6.07	5.81
Additional possible adjustments (CHF)		
Deferred taxes effect on acquisition- related amortization	-0.78	-0.79
Linearization	0.52	0.65

^ው DUFRY

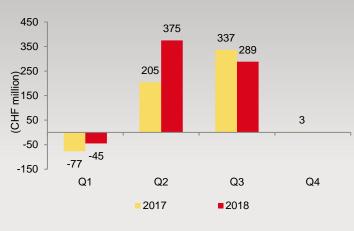
22_9M 2018 Results Presentation

Outstanding cash flow generation in 9M 2018 in all KPIs

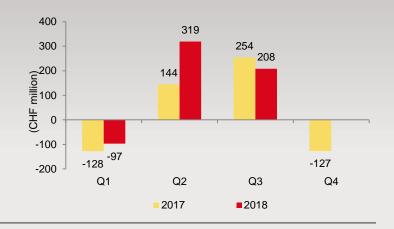
Free cash flow expected at 50%-55% of **EBITDA in FY** 2018

Equity free cash flow expected at CHF 350-400 million in FY 2018

Cash Flow KPIs 9M 2018					
(CHF million)	9M 2018	9M 2017	∆%		
EBITDA before other operational result	806.5	743.6	8.5%		
Free Cash Flow	618.7	464.7	33.1%		
Equity Free Cash Flow	430.1	270.4	59.1%		
Decrease in Net Debt	599.3	274.7	118.2%		
FCF seasonality	EFCF	seasonality			







DUFRY

23_ 9M 2018 Results Presentation

Record free cash flow in 9M 2018

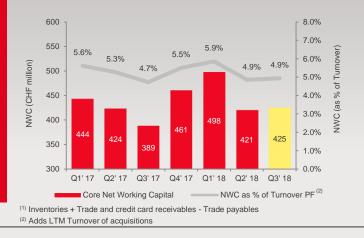
Substantial improvement in net working capital

Reduced capex levels seen in 2018



Free cash flow 9M 2018

* Includes Dividends from associates, Increase in participation in associates, Other operational items and interest received



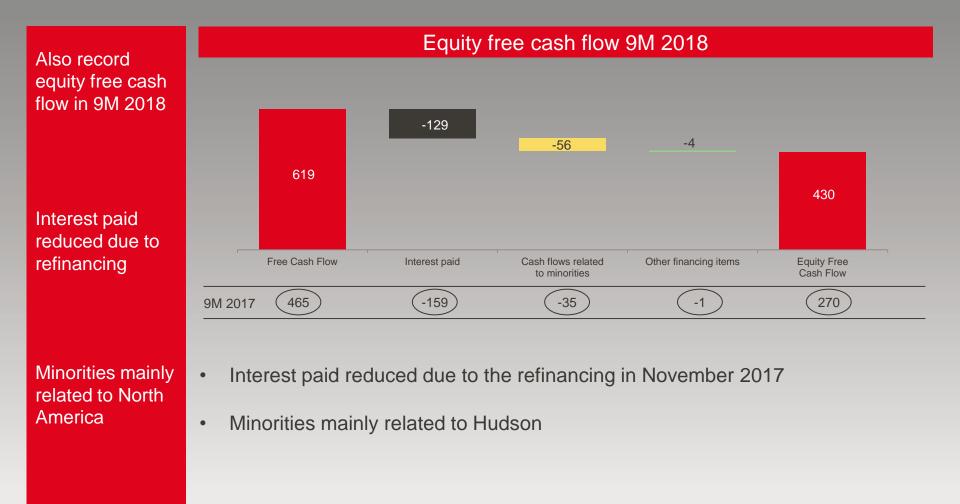
Core Net Working Capital⁽¹⁾

Capex evolution



ወ DUFRY

Cash flow – equity free cash flow



Cash flow – changes in net debt

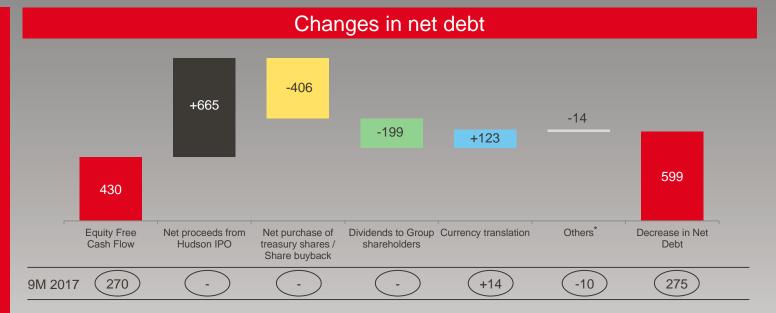
•

•

Proceeds from the Hudson IPO in the beginning of the year

2018 marked the start of cash returns to shareholders via dividends and buyback

Net debt decrease driving net debt/EBITDA to below 3.00x



- Proceeds from Hudson IPO
 - Cash returned to the shareholders in 2018 amounted to CHF 600.6 million
 - Currency translation more relevant in 2018 given the weakening of the Swiss Franc (CHF) against all major currencies

* Includes Transaction / Reestructuring costs, Arrangement fees amortization and other non cash items

Intangible assets mainly generated by acquisitions

Hudson IPO impacting Equity to equity holders and Equity to minorities

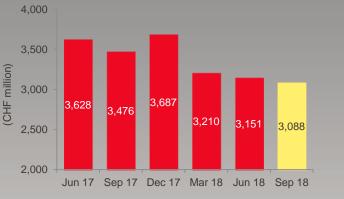
Summary balance sheet as per 30.09.2018					
(CHF million)	30.09.2018	31.12.2017	Variation		
Concession right finite life	3,214	3,499	-285		
Goodwill, Brands, Conc. rights indef. life	2,952	2,991	-39		
Other intangible assets	100	108	-9		
Other non current assets	322	373	-51		
Core Net Working Capital	425	461	-36		
Other current assets	538	549	-11		
PP&E	649	668	-19		
Total	8,199	8,648	-449		
Equity	3,508	3,356	152		
Net Debt	3,088	3,687	-599		
Non current liabilities	204	256	-52		
Deferred tax liabilities, net	310	334	-24		
Other current liabilities	1,090	1,016	75		
Total	8,199	8,648	-449		

Net debt reduced to CHF 3,088 million

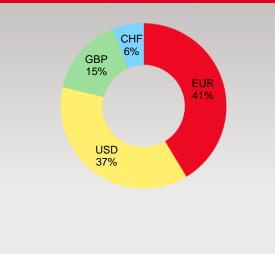
Net debt/ EBITDA reduced to 2.92x

No debt maturities until 2022





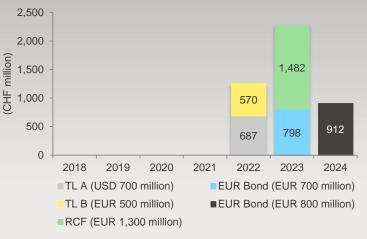
Debt by currency



Covenants evolution



Debt maturity profile as per 31st Oct



DUFRY

Note: RCF maturity extended from 2022 to 2023 in Oct/18.

IFRS 16: Introduction

IFRS 16 to apply for Dufry

Only fixed payments to be capitalized

Effect in several lines of the income statement

- IFRS 16 requires companies to capitalize all leases as both a Right of Use Asset (ROU Asset) and Lease Liability
 - The capitalization is based on the Net Present Value (NPV) of the expected contractual and defined cash flows
- As for Dufry, the structure of the concession contracts leads to changes in the income statement that may differ from other retailers
 - Only fixed payments (or payments that can be reasonably forecasted) are capitalized
 - The variable part of payments (percentage of sales; adjustable MAG components) continue to be shown as concession fees
- The capitalized part of the leases will generate changes in the following lines of the income statement
 - Concession fees
 - Amortization
 - Interest expense
 - Taxes

IFRS 16: Status

IFRS to be adopted in 2019

۲

Main impact from capitalization of leases

- IFRS 16 will be first time adopted as per 1 January 2019
 - No restatement of 2018 financials required
- Dufry currently finalizing internal systems in order to comply with the new rules
 - Capitalization of leases will be done on a contract per contract basis
 - Expect to have more than 500 retail contracts plus office, warehouses and equipment to be dealt with
- The impact in Dufry's financials we are currently seeing is lower than the indications we published in May 2018 at our capital markets day.



Trading update

We see some stabilization of the business in Q4

٠

For FY 2018, organic growth expected between 2-3%

- Based on current indications of our trading during October, we anticipate some stabilization of the business in the fourth quarter and a potential improvement in the fourth quarter compared to the third.
 - In the first four weeks of October net sales were gradually improving; with organic growth close to +1%. The improvement in organic growth has been due to a number of factors including:
 - Lower exposure to Spain
 - The annualization of the closing of our operations in Geneva (October 2017),
 - Further improved performance in Asia
 - Contribution of new openings, namely in Hong Kong and Australia.
 - We therefore expect to see an outcome for the Full Year that will demonstrate continuing year-on-year progress for the overall Group.
 - Organic growth is now expected to be in a range of between +2% and +3%;
 - EBITDA margin between 12.0% and 12.3%
 - Equity free cash flow of between CHF 350 million and CHF 400 million.

Conclusion

Challenging market conditions in Q3 •

Resilient results achieved

Priorities for 2018 unchanged

- Resilient results despite of challenging conditions in key markets
 - Balanced portfolio helps mitigate local impacts
 - Gross and EBITDA margins expanding, despite the slowdown on sales
 - Strong cash generation intact
- Efficiencies from the Business Operating Model ongoing and ahead of plan
- Share buyback programm completed by October 31
- Priorities set for 2018 to be continued
 - Implementation of new business operating model (BOM) on track; full implementation by end 2018
 - Drive new strategic initiatives to expand business across sectors and channels
 - Accelerate implementation of customer focused and digital initiatives to drive sales
 - Focus on cash generation and deleveraging

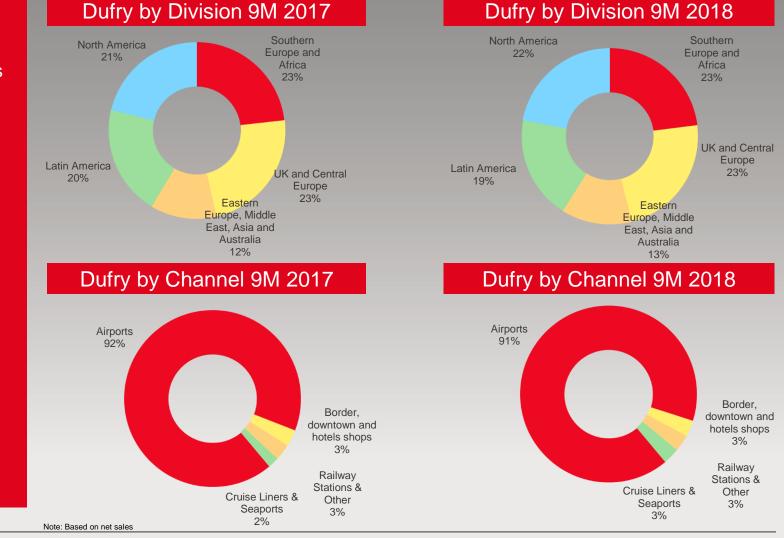
Appendix

Comparison Dufry's Segmentation 2017 / 2018 (1)

Balanced concession portfolio across divisions

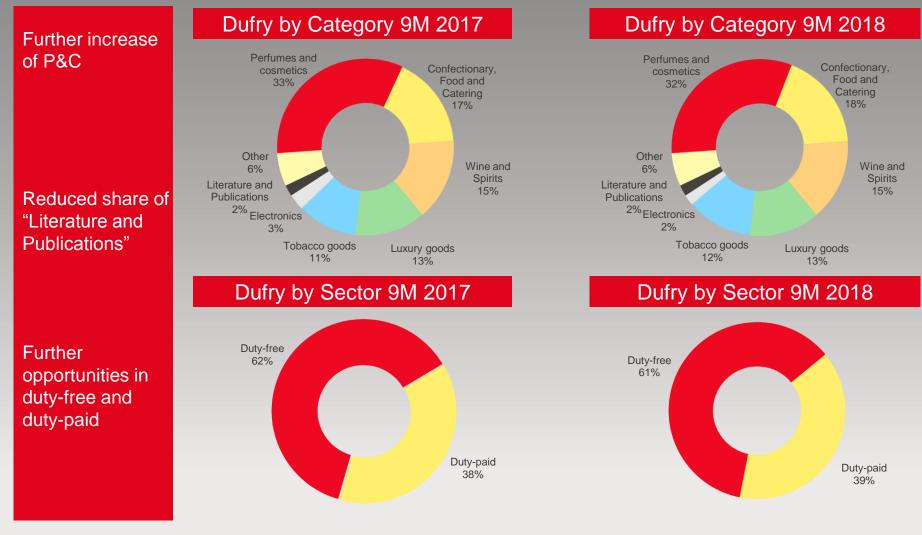
Increasing

importance of Cruise Liners



ወ DUFRY

Comparison Dufry's Segmentation 2017 / 2018 (2)



Note: Based on net sales

DUFRY

Cash flow statement

Outstanding cash flow generation in 9M 2018 in all KPIs

Free cash flow expected at 50%-55% of EBITDA in FY 2018

Equity free cash flow expected at CHF 350-400 million in FY 2018

Cash flow statement				
(CHF million)	9M 2018	9M 201		
EBITDA before other operational result	806.5	743.6		
Changes in net working capital	93.7	(6.5		
Taxes paid	(81.1)	(69.4		
Other operational items	(44.7)	(9.9		
Dividends from associates	5.7	4.9		
Net cash flow from operating activities	780.1	662.7		
Сарех	(181.2)	(217.3		
Interest received	22.4	19.3		
Increase in participation in associates	(2.6)	-		
Free Cash Flow	618.7	464.7		
Proceeds from sale of interests / (investments) in subsidiaries and associates	0.2	-		
Interest paid	(128.6)	(159.1		
Cash flows related to minorities	(55.8)	(34.3		
Other financing items	(4.4)	.0)		
Equity Free Cash Flow	430.1	270.4		
Net proceeds from Hudson IPO	665.2	-		
Net purchase of treasury shares / Share buyback	(406.1)	-		
Dividends to Group shareholders	(198.7)	-		
Transaction / Reestructuring costs	(5.8)	(0.1		
Decrease in Net Debt, before currency translation	484.7	270.3		
Currency translation	122.5	14.		
Arrangement fees amortization and other non cash items	(7.9)	(9.7		
Decrease in Net Debt, reported	599.3	274.7		
Net debt				
– at the begining of the period	3,686.9	3,750.		
- at the end of the period	3,087.6	3,475.7		

Thank you

